

WHAT IS CLAIMED IS:

1 1. A method of applying a plurality of common metrics to
2 a product lifecycle, said method comprising:
3 identifying a plurality of product phases that
4 correspond to the product lifecycle;
5 selecting one of the common metrics from the plurality
6 of common metrics;
7 applying the selected common metric to each of the
8 plurality of product phases; and
9 executing each of the plurality of product phases
10 using the selected common metric.

1 2. The method of claim 1 further comprising:
2 generating one or more phase goals to correspond to
3 each of the plurality of product phases in response to
4 the applying.

1 3. The method of claim 1 further comprising:
2 receiving one or more feedback responses from one or
3 more feedback sources;
4 analyzing one of the feedback responses; and
5 generating each of the common metrics in response to
6 the analysis.

1 4. The method of claim 3 further comprising:
2 selecting one of the feedback responses;
3 assigning a weighted priority to correspond to the
4 selected feedback response; and

5 performing the analyzing using the assigned weighted
6 priority.

1 5. The method of claim 3 wherein at least one of the
2 feedback sources is selected from the group consisting
3 of a customer survey, a help line response, a
4 technical support response, and a field report.

1 6. The method of claim 1 wherein at least one of the
2 plurality of product phases is selected from the group
3 consisting of a planning phase, a design phase, a
4 development phase, a test phase, and a release phase.

1 7. The method of claim 1 wherein the method is performed
2 using an electronic computing device.

1 8. An information handling system comprising:
2 one or more processors;
3 a memory accessible by the processors;
4 one or more nonvolatile storage devices accessible by
5 the processors; and
6 a common metric handling tool for applying a plurality
7 of common metrics to a product lifecycle, the common
8 metric handling tool comprising software code
9 effective to:

10 identify a plurality of product phases that
11 correspond to the product lifecycle, the
12 plurality of product phases included in one
13 of the nonvolatile storage devices;

14 select one of the common metrics from the
15 plurality of common metrics located in one
16 of the nonvolatile storage devices;
17 apply the selected common metric to each of
18 the plurality of product phases;
19 execute each of the plurality of product
20 phases using the selected common metric.

1 9. The information handling system of claim 8 wherein the
2 software code is further effective to:
3 generate one or more phase goals to correspond to each
4 of the plurality of product phases in response to the
5 applying.

1 10. The information handling system of claim 8 wherein the
2 software code is further effective to:
3 receive one or more feedback responses from one or
4 more feedback sources;
5 analyze one of the feedback responses; and
6 generate each of the common metrics in response to the
7 analysis.

1 11. The information handling system of claim 10 wherein
2 the software code is further effective to:
3 select one of the feedback responses located in one of
4 the nonvolatile storage devices;
5 assign a weighted priority to correspond to the
6 selected feedback response; and

7 perform the analyzing using the assigned weighted
8 priority.

1 12. The information handling system of claim 10 wherein at
2 least one of the feedback sources is selected from the
3 group consisting of a customer survey, a help line
4 response, a technical support response, and a field
5 report.

1 13. The information handling system of claim 8 wherein at
2 least one of the plurality of product phases is
3 selected from the group consisting of a plan phase, a
4 design phase, a development phase, a test phase, and a
5 release phase.

1 14. A computer program product stored on a computer
2 operable media for applying a plurality of common
3 metrics to a product lifecycle, said computer program
4 product comprising software code effective to:
5 identify a plurality of product phases that correspond
6 to the product lifecycle;
7 select one of the common metrics from the plurality of
8 common metrics;
9 apply the selected common metric to each of the
10 plurality of product phases; and
11 execute each of the plurality of product phases using
12 the selected common metric.

1 15. The computer program product of claim 14 wherein the
2 software code is further effective to:

3 generate one or more phase goals to correspond to each
4 of the plurality of product phases in response to the
5 applying.

1 16. The computer program product of claim 14 wherein the
2 software code is further effective to:
3 receive one or more feedback responses from one or
4 more feedback sources;
5 analyze one of the feedback responses; and
6 generate each of the common metrics in response to the
7 analysis.

1 17. The computer program product of claim 16 wherein the
2 software code is further effective to:
3 select one of the feedback responses;
4 assign a weighted priority to correspond to the
5 selected feedback response; and
6 perform the analyzing using the assigned weighted
7 priority.

1 18. The computer program product of claim 16 wherein at
2 least one of the feedback sources is selected from the
3 group consisting of a customer survey, a help line
4 response, a technical support response, and a field
5 report.

1 19. The computer program product of claim 16 wherein the
2 plurality of feedback corresponds to a first product
3 and wherein the plurality of feedback is applied to a
4 product lifecycle that corresponds to a second
5 product.

1 20. The computer program product of claim 14 wherein at
2 least one of the plurality of product phases is
3 selected from the group consisting of a planning
4 phase, a design phase, a development phase, a test
5 phase, and a release phase.

1 21. A method of applying a plurality of common metrics to
2 a product lifecycle, said method comprising:
3 receiving one or more feedback responses from one or
4 more feedback sources, the feedback responses
5 corresponding to the product lifecycle;
6 analyzing one of the feedback responses;
7 generating each of the common metrics in response to
8 the analysis;
9 identifying a plurality of product phases that
10 correspond to the product lifecycle;
11 selecting one of the common metrics from the plurality
12 of common metrics;
13 applying the selected common metric to each of the
14 plurality of product phases;
15 executing each of the plurality of product phases
16 using the selected common metric.

1 22. A computer implemented method of applying a plurality
2 of common metrics to a product lifecycle, said method
3 comprising:
4 receiving one or more feedback responses from one or
5 more feedback sources, the feedback responses
6 corresponding to the product lifecycle;

7 analyzing one of the feedback responses, wherein the
8 analyzing further includes assigning a weighted
9 priority to correspond to the selected feedback
10 response;

11 generating each of the common metrics in response to
12 the analysis;

13 identifying a plurality of product phases that
14 correspond to the product lifecycle;

15 selecting one of the common metrics from the plurality
16 of common metrics;

17 applying the selected common metric to each of the
18 plurality of product phases; and

19 executing each of the plurality of product phases
20 using the selected common metric.

1 23. An information handling system comprising:
2 one or more processors;

3 a memory accessible by the processors;

4 one or more nonvolatile storage devices accessible by
5 the processors; and

6 a common metric handling tool for applying a plurality
7 of common metrics to a product lifecycle, the common
8 metric handling tool comprising software code
9 effective to:

10 receive one or more feedback responses from
11 one or more feedback sources, the feedback
12 responses corresponding to the product
13 lifecycle;

14 analyze one of the feedback responses,
15 wherein the analyzing further includes
16 assigning a weighted priority to correspond
17 to the selected feedback response;
18 generate each of the common metrics in
19 response to the analysis;
20 identify a plurality of product phases that
21 correspond to the product lifecycle, the
22 plurality of product phases included in one
23 of the nonvolatile storage devices;
24 select one of the common metrics from the
25 plurality of common metrics located in one
26 of the nonvolatile storage devices;
27 apply the selected common metric to each of
28 the plurality of product phases located in
29 one of the nonvolatile storage devices; and
30 execute each of the plurality of product
31 phases using the selected common metric.

- 1 24. A computer program product stored on a computer
2 operable media for applying a plurality of common
3 metrics to a product lifecycle, said computer program
4 product comprising software code effective to:
5 receive one or more feedback responses from one or
6 more feedback sources, the feedback responses
7 corresponding to the product lifecycle;
8 analyze one of the feedback responses, wherein the
9 analyzing further includes assigning a weighted

10 priority to correspond to the selected feedback
11 response;

12 generate each of the common metrics in response to the
13 analysis;

14 identify a plurality of product phases that correspond
15 to the product lifecycle;

16 select one of the common metrics from the plurality of
17 common metrics;

18 apply the selected common metric to each of the
19 plurality of product phases; and

20 execute each of the plurality of product phases using
21 the selected common metric.